

**We know many in our community have faced flooding impacts for years.**

As winter rains return, Rise South City is working with local agencies and partners, including OneShoreline, to better share information, provide support through severe weather events, and take community action to keep you and your family safe.

This is the first flyer in an outreach effort along 7th Avenue you will see over the next few months. If you have questions, or are willing to share photos, videos, or experiences of upcoming storm impacts with us, please email [info@oneshoreline.org](mailto:info@oneshoreline.org).

Our objectives are to:

- Improve communication and information sharing between neighbors, community, and local agencies
- Recognize how flooding has impacted you and continues to threaten our community
- Take action to address impacts and keep you safe

## SANDBAGS

Sand, bags and shovels to build your own sandbags are provided at the City Hall Parking Lot south of 555 El Camino Real. Please call (650) 616-7096 to verify availability.

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## WHO TO CALL

### Call 2-1-1

or text your zip code to 898211 to connect with local community services, such as food, shelter, child care, and senior services.

**(650) 616-7100**

Police Non-Emergency

**(650) 616-7096**

Fire Non-Emergency

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## For emergencies, call 9-1-1

### About Rise South City

Rise South City aims to create a new center of gravity in the climate movement by uniting frontline communities, allies, and organizations toward resilient, regenerative, and equitable neighborhoods. Learn more at [risesouthcity.org](http://risesouthcity.org).

### About OneShoreline

OneShoreline is an independent government agency that works across jurisdictional boundaries to plan and build solutions to the climate change impacts of sea level rise, flooding, and coastal erosion. Learn more at [oneshoreline.org](http://oneshoreline.org).

# QUICK GUIDE TO SAFETY

Before, During and After a

# STORM

for Residents and Businesses Along 7th Avenue



## BEFORE A STORM



Sign up for local emergency alerts at [tinyurl.com/smc-alert](https://tinyurl.com/smc-alert) and add your address so you receive alerts that apply directly to your neighborhood, city, or region.



Sign up for SMC Alert here



Make a plan. Discuss how you and your loved ones will get to safety and find each other.



Pack a "Go Bag." Pack important documents ahead of time. Be ready to grab keys, wallet, phone and charger, medication and personal items.



Make a "Stay Box." Pack supplies for each member of your household to stay safe at home with no water or power: food that won't spoil, water, plastic bags/bucket for toilet, flashlight, radio and batteries.



Move valuable items like important documents or keepsakes to higher levels in your home. Have sandbags, plastic sheeting and other flood control materials ready. More details on sandbags are on the back of this brochure.



Reach out to your neighbors about how you could work together to help keep each other safe, including collecting phone numbers to contact each other during emergencies.

## DURING A STORM



Follow instructions from authorities to evacuate or to shelter in place. If you need to evacuate, know that public shelters serve everyone and no one can ask you for ID.



If trapped inside by floodwaters, move to higher floors or the roof, but not attics. Call 911.



Never walk or drive through floodwater. Floodwater may be deeper than you think and can sweep you or your car away. As little as 6 inches of water can make you fall. Just 12 inches of water will float many vehicles.



If you are outside during a storm, find shelter immediately. Stay away from trees and power lines, especially watch for flying debris.



Never go near downed power lines. If a power line falls on your vehicle, call 911 and stay inside until trained personnel can remove it.



Do not use a gas stove or oven to heat your home. Only use a generator outside, at least 20 feet from doors and windows. Do not use generators in wet conditions. Never use a generator indoors. Its poisonous exhaust can kill in minutes.

## AFTER A STORM



If you evacuated, wait until officials say it is safe to go home. If you can't go home, call 2-1-1 for the latest information on shelter or call the Red Cross at 1-800-RED-CROSS.



Never drive around barricades. Local responders use them to safely direct traffic out of flooded areas or if roads are blocked or closed due to collapsed pavement, debris or downed power lines.



Avoid contact with floodwater. Floodwater can contain chemicals or waste that can make you and your pets sick. See the County's guidelines on health and safety in flooded areas at [tinyurl.com/flood-safety](https://tinyurl.com/flood-safety).



County guidelines on floodwater safety



Document and take photos if you have storm damage. Any photos or videos you are willing to share will help inform meaningful solutions - please send to [info@oneshoreline.org](mailto:info@oneshoreline.org).



Find other recovery resources at [Thrivealliance.org/storm-flood-recovery](https://Thrivealliance.org/storm-flood-recovery) and [211bayarea.org/sanmateo](https://211bayarea.org/sanmateo)



Thrive Alliance



211 Bay Area